

# JOB POST

## Retail Sales Associate / Events

Niagara Oast House Brewers, Niagara-on-the-Lake's leading craft brewery is looking for dynamic and enthusiastic individuals to join our Retail & Experience team. We're looking to hire seasonal folks who want to work hard in a fun, fast-paced and productive environment.

### Successful Candidates Must:

- Have a passion for sales.
- Be outgoing, reliable, friendly, and have a positive attitude when engaging with guests
- Demonstrate excellent awareness to attending the needs of others.
- Demonstrate the ability to work cooperatively within a team and independently with minimal supervision.
- Have a passion for learning about craft beer.
- Prior retail and/or hospitality experience is a definite asset.

### Duties Include But Are Not Limited To:

- Creating a welcoming atmosphere by greeting all guests and providing an exceptional overall experience.
- Leading guided tours and tastings for both small and large groups, communicating brewery history, our beers and the brewing process.
- Effectively completing and processing transactions on POS terminal, including private keg sales and tour groups, to achieve daily sales targets.
- Daily opening and closing procedures for POS/Cash, tasting bar and products/merchandise.
- Completing back-of-house tasks such as labelling, writing tags, and packaging retail products/beer.
- Assisting with retail store displays and merchandising (also moving and stocking beer & kegs).
- Setting up, running and taking down Hayloft/Offsite Events.
- Daily cleaning and maintaining of the retail, event and outdoor spaces.

All candidates must be Smart Serve certified.

Must be available to work weekends and occasional extended hours in Beer Shed.

Must be available to work Hayloft/Special Events and Offsite Events.

Must be able to work safely in production areas and be able to lift at least 50lbs/23kg.

If you're interested in joining our crew, please forward your resume to [info@oasthousebrewers.ca](mailto:info@oasthousebrewers.ca)

Walk-in resumes will also be accepted from Monday to Sunday.

We sincerely appreciate your interest in working at Niagara Oast House Brewers; however, only successful candidates selected for interviews will be contacted.